



safety

mobility

productivity



"The only source of
knowledge is experience"

– Albert Einstein

**For more information about
Decision-Making Resources
for ITS Deployment:**

www.its.dot.gov
click on *Technology Overview*

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**For more information about
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866.367.7487
itshelp@fhwa.dot.gov
ITS Joint Program Office
400 7th Street, SW, Room 3416
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Decision-Making Resources for ITS Deployment

Decision makers need information to apply ITS technologies with maximum effectiveness. Since the mid-1990s, the U.S. Department of Transportation has been accumulating information on the level of ITS deployment in the United States, and on the associated benefits, costs, and lessons learned from the experiences of those who have already deployed ITS technologies. Now, you can easily access all of this information in a single location. Simply go to www.its.dot.gov and follow the Technology Overview link.

Information on Costs, Benefits, and Lessons Learned Is Easily Accessible

Much of this information has been available on the US DOT's ITS website for some time, but it has now been consolidated into one portal through which you can easily access resources to aid you in planning and deploying ITS. For each ITS application area, you will find links to valuable decision-making resources, including:

- The **Benefits Database**. This searchable database provides summaries of other agencies' experiences in deploying various ITS technologies, focusing on the benefits.
- The **Costs Database**. This searchable database is similar to the Benefits Database, but focuses on the costs incurred in deploying various ITS technologies.
- The **Deployment Statistics Database**. This database provides information on where different types of ITS technologies have been deployed throughout the United States.
- Currently, the ITS Joint Program Office is developing a fourth tool – a **Lessons Learned Database** – designed to capture the experiences of stakeholders in their planning, deployment, operations, maintenance, and evaluation of ITS.

To start exploring the resources available, simply go to www.its.dot.gov and follow the Technology Overview link.

We Need Your Help!

We need your help building the new Lessons Learned Database. If you have learned valuable lessons from your experience deploying an ITS technology and would like to share your successes, your challenges, and your ideas about what you would do differently, please go to www.itslessons.its.dot.gov and tell us about it. Here, you can upload documents directly or write and submit lessons learned in your own words. A few areas where your experiences can help others include:

- Management & Operations
- Design & Deployment
- Policy & Planning
- Leadership & Partnerships
- Funding
- Legal Issues
- Technical Integration
- Procurement
- Human Resources

